



Carlisle Canines | Linda Rubenstein | [www.carlislecanines.com](http://www.carlislecanines.com)

Linda@carlislecanines.com | 134 Ember Lane Carlisle | 508-397-3401

## POLICIES & PROCEDURES

### Before initial intake required paperwork

- Completed questionnaire with Emergency Person & Vet information signed
- All current vaccination records
- Policies & Procedures signed

### Drop off and pick up procedures

- All pick-up & drop-off times need to be confirmed in advance with a specific time
- If you are going to be early or late please call or text
- Upon arrival please pull down the driveway and park in front of one of the garage doors or in the spots next to the house
- If another car is in front of one garage door, please pull down the driveway and park in front of the other garage door or the spots next to the house
- If I am not in the breezeway to greet you, please call or text Linda
- Please do not ring the bell to avoid any potential barking
- If we are outside, I will text or call you before your arrival and you can come to the gate
- There is no parking on the street, only in my driveway - spaces in front of garage are always reserved for client pick-up/drop-off.
- The speed limit on Ember Lane is 20 MPH, please use caution for other cars and children on the street, and cautiously exit the driveway

### Required Behavior

- Carlisle Canines has a zero tolerance policy for aggressive and destructive behavior. If your dog exhibits one of these behaviors they will immediately be asked to leave
- If your dog misbehaves, your dog will be given a time out and we will discuss strategies to prevent this behavior in the future. Occasionally a trainer may be needed depending on the behavior
- Carlisle Canines cannot accept dogs who continuously bark. An occasional bark is understood. If there are too many occurrences of barking during the day a bark collar or shock collar will be needed, or your dog will be asked to leave

### Policy Pricing for Day Care & Boarding

- Day care is up to 8 hours, over 8 hours the boarding rate will apply
- Boarding is 24 hours, after 24 hours the next day boarding charge begins
- Reservations for 3 or more days require a 50% non-refundable deposit in advance
- Boarding over a holiday is an additional \$10 per day over the entire holiday week or weekend

Your signature below indicates that you have read, understand, and agree with the Policies and Procedures for Carlisle Canines

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_